

5 Whys Worksheet

State the Problem:

Reminder:

You don't want to list 5 different reasons; you want to go deep on one reason.

Define the Problem

Why is it happening?

1.

Why is that?

2.

Why is that?

3.

Why is that?

4.

Why is that?

5.

Identified Root Cause:

Caution:

If your last answer is something you can't control go back up to the previous answer on one of the reasons.
Final answer cannot be because of a person.